Debugging (1/2)

Martin Kellogg

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Today's agenda:

- Finish static analysis slides
- Reading Quiz
- What is a bug, anyway?
- Bug reports, triage, and the defect lifecycle
- Debugging
 - printf debugging and logging
 - delta debugging
 - debuggers

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Announcements:

- there is a midterm in this class one week from today
- if you want me to hold a review session, fill out the form I posted yesterday on Discord

You're likely to encounter:

- static **type systems** (sound)
- **linters** or other style checkers (syntactic = not dataflow)
- *"heuristic"* bug-finding tools backed by dataflow analyses
 - o built into modern IDEs
 - \circ aim for low false positive rates
 - widely used in industry:
 - ErrorProne at Google, Infer at Meta, SpotBugs at many places (including Amazon), Coverity, Fortify, etc.

Less common, but useful to know about:

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 - very high effort, but enables sound reasoning about complex properties (= worth it for very high value systems)

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 - but these tools (e.g., Coq) are **much harder to use**
- soundness theorems also usually make some assumptions about the code being analyzed (e.g., no calls to native code, no reflection)

Static analysis: summary

- static analysis is very good at enforcing simple rules
 - much better than humans at this
- all interesting semantic properties of programs are **undecidable**, so all static analyses must **approximate**
 - goal in analysis design is to abstract away unimportant details, but keep important details
 - dataflow analysis is one technique for static analysis
 - trade-offs between false positives, false negatives, analysis time
- soundness & completeness are **possible**, **but rare**
 - all soundness guarantees come with caveats about the TCB

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Reading quiz: debugging (1)

Q1: What was wrong with the student email in the first reading?

- **A.** the student assumed their guesses were correct
- **B.** the student misused the debugger
- **C.** the student didn't explain what they expected to happen
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- Quality assurance is critical to software engineering
- We've discussed **static** (code review, dataflow analysis) and **dynamic** (testing) approaches to finding bugs
- Key question for today: what happens to all of the **bugs** those find?

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• cf. "design defect". I'll use "*bug*" to mean "a defect in source code"

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 In CS: an *issue* is either a bug report or a feature request (cf. "issue tracking system")

• what is a bug and what is a feature is **subjective**

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 - There are multiple entry points, some cycles, and multiple exit points (and some never leave ...)

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Definition: the *status* of a defect report tracks its position in the lifecycle ("new", "resolved", etc.)

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- For example, Bugzilla (a widely-used open-source issue tracker) uses this —> flow for issues
- GitHub's built-in issue tracker is similar (less structured)
 - you should use an issue tracker for the group project (GitHub is okay)



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Quick demo: GitHub issue tracker

example: https://github.com/typetools/checker-framework/issues

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 - what you expected the program to do instead

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- Instead, they are **updated over time**
 - Request more info
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Defect reports: conversations

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 - <u>https://github.com/typetools/checker-framework/issues/3001</u>



• Key question: which bugs should we address first?



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- "triage" is an analogy to medicine: which emergency room patient should you help first?



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- **bug triage** has the same definition, but with software defects instead of wounds/illnesses
- there are always more defect reports than resources available to address them
- we must do **cost-benefit** analysis:
 - How expensive is it to fix this bug?
 - How expensive is it to **not fix** this bug?

Defect report lifecycle: severity

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- BugZilla severity levels (varies by company/tool, but these typical):

Severity	Meaning
Blocker	Blocks further development and/or testing work.
Critical	Crashes, loss of data (internally, not your edit preview!) in a widely used and important component.
Major	Major loss of function in an important area.
Normal	Default/average.
Minor	Minor loss of function, or other problem that does not affect many people or where an easy workaround is present.
Trivial	Cosmetic problem like misspelled words or misaligned text which does not really cause problems.
Enhancement	Request for a new feature or change in functionality for an existing feature.

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Usually, "high priority" = "a developer will work on this soon" (e.g., in the next sprint).

"As a rule of thumb, limit High priority task assignments for a single person to three, five in exceptional times."

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- severity and priority are used together (along with complexity, risk, etc.) to evaluate, prioritize and assign the resolution of reports
 - note that this is a bit of an oversimplification:
 "severity + priority = triage" is like "supply + demand = price"

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Defect report lifecycle: assignment

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- state of the art is "manual"
- usually based on who "owns" the relevant code





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 Important: resolved need not mean "fixed"



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- **MOVED** (give link: filed with wrong project)
- **NOTABUG** (report describes expected behavior)
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Thought question: what **fraction** of bug reports end up with

A significant fraction of submitted bug reports are spurious duplicates that describe already-reported defects. Previous studies report that as many as 36% of bug reports were duplicates or otherwise invalid [2]. Of the 29,000 bug reports used in the experiments in this paper, 25.9% were identified as duplicates by the project developers.

[Jalbert et al. Automated Duplicate Detection for Bug Tracking Systems. DSN 2008.]



 A defect report that was previously resolved (e.g. "FIXED") may be reopened if later evidence suggests the old resolution is no longer adequate



- A defect report that was previously resolved (e.g. "FIXED") may be reopened if later evidence suggests the old resolution is no longer adequate
- Surely this only happens rarely?



This paper presents a comprehensive characteristic study on incorrect bug-fixes from large operating system code bases including Linux, OpenSolaris, FreeBSD and also a mature *commercial* OS developed and evolved over the last 12 years, investigating not only the mistake patterns during bug-fixing but also the possible *human reasons* in the development process when these incorrect bug-fixes were introduced. Our major findings include: (1) at least 14.8%~24.4% of sampled fixes for post-release bugs ¹ in these large OSes are incorrect and have made impacts to end users. (2) Among several common bug types, concurrency bugs are the most difficult to fix correctly: 39% of concurrency bug fixes are incorrect. (3) Developers and reviewers for incorrect fixes code. For example, 27% of the incorrect fixes are made by developers who have never touched the source code files associated with the fix. Our results provide useful guidelines to design new tools and also to improve the development process. Based on our findings, the commercial software

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[Yin et al. How Do Fixes Become Bugs? ESEC/FSE 2011.]

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- Implication: reopening bugs is common

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- Many fixes are wrong, even on mature, critical software!
- Implication: reopening bugs is common
 - Importance of regression testing!

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 - Rest of today's lecture + all of Friday's lecture on debugging



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 - Techniques from the 1980s or your habits from classes







HD DVD Player on XBox (just the player) 4.7 needed to repair HealthCare.gov apparently Mars Curiosity Rover 5 Martian ground vehicle probe Linux kernel 2.6.0 2003 **Google Chrome** - up latest World of WarCraft 5.5 server only Boeing 787 6.5 avionics & online support systems only Windows NT 3.5 1993 Firefox 9.7 latest version









# WIRED		Google Is 2 Billion Lines of Code—And It's All in One Place			
BUSINESS	CULTURE	GEAR	IDEAS	SCIENCE	



https://www.wired.com/2015/09/google-2-billion-lines-codeand-one-place/

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 - a one-hour bug on covey.town would take years on google!

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- To effectively debug a problem, you should do the following:
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 - **minimize** the reproduction so that you can reason about it
 - localize the fault to a particular part of the program

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 - especially bugs reported by users often do not get past this stage: not enough information to reproduce the fault

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Minimizing the reproduction

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Definition: *fault localization* is the task of identifying source code regions implicated in a bug

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 - easy mistake to make: write or modify a test in such a way that you end up no longer reproducing the bug while "fixing" the bug
 - best practice: commit tests separately

Debugging (Part 2/2)

Two-lecture agenda:

- What is a bug, anyway?
- Bug reports, triage, and the defect lifecycle
- Debugging
 - printf debugging and logging
 - delta debugging
 - debuggers

Review: steps of debugging

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- all of these strategies have one **key idea** in common: treat debugging as a series of **hypothesis tests**
 - hypothesis testing is one of the key components of the scientific method:
 - 1. guess why something happens, devise an experiment to test if your guess is correct, then run the experiment
 - 2. repeat step 1 until you've figured it out

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